DAVISON
CE High School for Girls

Davison CE High School for Girls

3G AGP (Artificial Grass Pitch)

Noise Management Plan

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Document Control	
Project Title	Field Redevelopment Project
Document Title	Noise Management Plan

Revision History				
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1. Introduction

1.1. This noise management plan establishes robust policies and procedures to regulate and minimise the potential noise impacts created by the AGP (Artificial Grass Pitch) activities at Davison CE High School for Girls, Selborne Road, Worthing BN11 2JX

1.2. This is necessary to safeguard the amenities of neighbouring residential occupiers and to comply with the conditions of the planning approval for the facility. The Noise Management Plan enhances the measures already in place to prevent nuisance being caused by the development which include considerate curfew times.

1.3. It should be recognised that some noises will be created during normal AGP activities and use, however certain actions can lead to an unnecessary nuisance. Therefore, this plan intends to promote proper AGP use and operation during all times of community access and to minimise unnecessary impacts.

1.4. This plan identifies noise management policies, communication, and complaints procedures. An overview is provided of the management structure and overall responsibilities of Davison CE High School for Girls as the facility operator. Details of the day-to-day supervision are set out for the community use managed by Davison CE High School for Girls.

1.5. A Noise Monitoring Supervisor will regularly monitor activity associated with use of the AGP facility It is the responsibility of the Nominated Noise Monitoring Supervisor to ensure these detailed policies and procedures are implemented.

1.6. This plan includes methods to inform all community visitors that swearing and anti-social behaviour is unacceptable, and that Davison CE High School for Girls reserve the right to dismiss any community visitor or group from the AGP and ban future use if this is the case.

1.7. This plan provides a mechanism for neighbours to report excessive noise nuisance or anti-social behaviour directly to Davison CE High School for Girls as the Operator of the AGP.

1.8. This plan details how any complaint will be investigated and addressed quickly, where the complainant is kept informed of progress and with any necessary actions taken within an appropriate time, especially where it is not possible to address or resolve complaints immediately.

1.9. This noise management plan is a live document which will be periodically reviewed and may be revised to create an acceptable balance between the requirements for a successful AGP and the protection of residential amenity.

2. Management Structure and Day to Day Supervision

2.1. Davison CE High School will nominate a Noise Monitoring Supervisor who will regularly monitor activity associated with use of the AGP facility. As the facility operator, Davison CE High School will be responsible for dealing with noise complaints by neighbours.

3. Noise Monitoring Officer

3.1. The nominated Noise Monitoring Officer is:

Name: Jen Munn
Email: j.munn@davisonhigh.school
Tel: 01903 233835

3.2. The responsibility for appointing a Noise Monitoring Officer (NMO) lies with Davison CE High School for Girls

3.3. The NMO will identity and record potential noise sources:

- Footballs balls being kicked, hitting the ground and perimeter fencing
- Voice sounds during football activity
- Whistle sounds during football activities
- Shouting / cheering during matches by players / parents
- Community visitors arriving / leaving Davison CE High School for Girls.
- Traffic movements: cars arriving / leaving, car doors shutting, and engine noises

3.4. The NMO will monitor the following Mitigation Measures:

- All Community Users will sign a Noise Control Agreement form included as part of the terms and conditions of hire or booking the AGP facility, with a signed/dated copy to be completed before commencement of any hiring/booking;
- Community visitors shall only be accepted for structured sessions
- Community youth visitors shall only be an allowed with an appropriate adult present (manager / coach)
- Community visitors will only be given access to the site for the period of their hire
- Community visitors shall only be accepted for the agreed AGP opening times
- To reduce the noise from football impacts, ball stop fencing is rigid steel open mesh containing a general 200x50mm aperture (and 66x50mm rebound aperture to the internal pitch perimeter barrier) and with 0.2m and 0.5m high containment barriers.
- Nets will be in use during football games, training and activities and suitably maintained to ensure they contain any ball strikes.
- Supervision will be provided to monitor behaviour when the AGP is used.
- PA systems / any form of amplified music / musical instruments will not be permitted during times of community use
- Measures will be implemented such as padlocks to gated entrances to prevent unauthorised use outside permitted of hours of operation.

4. Noise Complaints Procedure

4.1. It is important that all complaints are treated seriously and dealt with in a timely fashion.

4.2. As such, this complaints procedure is necessary to ensure that measures are implemented to address concerns of residents.

4.3. Information about the complaint's procedure including a Complaints From will be published on the Davison CE High School for Girls website.

4.4. All complaints will be recorded including, detail of concerns, address, name, and contact details using the Nosie Complaint Form attached.

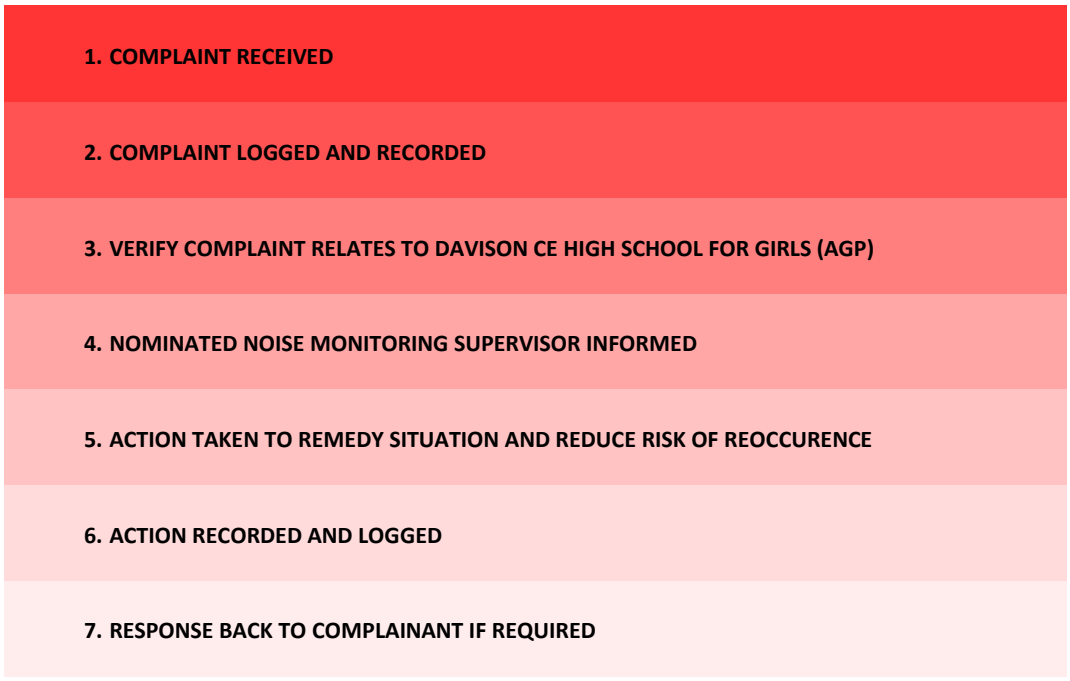
4.5. Davison CE High School for Girls will investigate all complaints as soon as possible following receipt, however not in excess of seven days.

4.6. Following investigation, relevant action will be taken, and the complainant notified of the relevant action.

4.7. An escalating '3-tier'' warning system to be adopted by Davison CE High School for Girls as managing operator in relation to all community bookings/hiring of the AGP facility, with yellow, orange and red warnings to be issued for any breach of the Noise Control Agreement and with a red warning resulting in possible cancelation of all future bookings without refund.

4.8. When the complaint relates to a specific user, the complaints procedure shall be followed.

4.9. The noise complaints procedure is as follows:



5. Noise Complaint Form

Davison CE High School for Girls 3G Artificial Grass Pitch (AGP) Noise Complaint Form
Complaint made by Name Address Email Mobile
Date of complaint
Complaint received by
Details of complaint
Time of occurrence(s)
Number of occurrences
Action(s) taken
Review of action(s)
Details of adjustment(s) made to noise management plan (if required)
Signed by Nominated Noise Monitoring Supervisor Date

6. Noise Management Plan Review

Davison CE High School for Girls will meet on a bi-annual basis (minimum frequency) to review the effectiveness of this plan and review every complaint, and to ensure it is remains fit for purpose.

7. Noise Management Policy Summary

1.1. The nominated Noise Monitoring Officer will regularly monitor AGP activities.

1.2. All members of Davison CE High School for Girls will be fully aware and conversant with this plan.

1.3. Davison CE High School for Girls is responsible for inducting new staff and the development of existing staff to become fully aware and conversant with this plan.

1.4. Community use of the AGP will be limited to the permitted hours of operation.

1.5. The maximum player / user capacity of the AGP will not be exceeded.

1.6. Only pre-booked hire under a signed lettings agreement will be permitted to use the AGP.

1.7. All community bookings/hiring of the AGP facility to require a completed Noise Control Agreement Form prior to use the AGP facility. This covers noise nuisance to neighbours, bad language and inappropriate behaviour and agreeing to follow the parking rules identified in the hire agreement.

1.8. Davison CE High School for Girls will require all club members, their families and visitors to abide by a Code of Conduct for use of the AGP covering noise nuisance to neighbours, bad language and inappropriate behaviour.

1.9. The nominated Noise Monitoring Officer will liaise with community visitors to ensure noise management policies and the Code of Conduct are adhered to.

1.10. The nominated Noise Monitoring Officer will provide a clear and reliable mechanism whereby noise complaints can be made and logged.

1.11. Any complaints received will follow a procedure set out in this plan.

1.12. Any complaints will be responded to within a reasonable time.

1.13. When requested, details of any logged complaints will be provided with the confirmation of any actions taken.

1.14. The nominated Noise Monitoring Officer will liaise with neighbours, stakeholders and interested parties to ensure this plan remains effective and will revise the noise management plan accordingly.