

Dear Sir/Madam,

Planning Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 14/07/2026 3:38 PM from Dr Hazel Sherman.

### Application Summary

|               |                                                                                                                                          |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------|
| Address:      | Linfield Care Home 18 - 22 Wykeham Road Worthing West Sussex BN11 4JD                                                                    |
| Proposal:     | Three storey side/rear extension to the south-east elevation; installation of new windows and rooflight; and rooftop photovoltaic panels |
| Case Officer: | Rebekah Hincke                                                                                                                           |

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### Customer Details

|          |                                       |
|----------|---------------------------------------|
| Name:    | Dr Hazel Sherman                      |
| Email:   |                                       |
| Address: | 19 Alinora Drive Worthing West Sussex |

### Comments Details

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|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| Commenter Type:      | Member of the Public                                                                                                                             |
| Stance:              | Customer objects to the Planning Application                                                                                                     |
| Reasons for comment: | <ul style="list-style-type: none"><li>- Highway Access and Parking</li><li>- Loss of General Amenity</li><li>- Privacy Light and Noise</li></ul> |
| Comments:            | Objections to Planning Application WDM/0664/26                                                                                                   |

I write to object strongly to the recently revised plans submitted by GuildCare for a 3-storey extension to add 3 rooms at Linfield House.

I hold Power of Attorney for a former colleague and longstanding friend who is resident there and visit her regularly in Linfield House. I also serve as a Volunteer with GuildCare.

This planning application does not resolve the significant issues raised in objection to the previous planning application.

(1) Blocking of natural light source from the East facing lounge windows of Richmond Suite, which will be removed by the new development.

This well-used lounge area, enhanced by recent refurbishment and with seating more creatively positioned, means that residents have greater opportunity to sit with a view of the natural world in a bright and welcoming environment. The benefit to residents is palpably clear. The argument that light and views from other

windows in the room will adequately replace the loss of these windows does not stand up to scrutiny. In order to enjoy the outside space beyond the other windows in the room, residents have to position themselves appropriately, often standing up. This is beyond the capacity of many and will continue to be the case for the frail and vulnerable people who will in due course take their place. For ground-floor residents, 'views of the park' are not an option since, for reasons of privacy and security, the perimeter fence is both too close and too high for such views to be possible. Visually and emotionally, the immediate view from those vital windows must not be lost.

The construction of three additional rooms is not a fair or suitable exchange for the well-being of the number of residents living with dementia on this suite, whose daily lives will be adversely impacted in their 'forever home' (an often-used but potentially hollow GuildCare phrase).

(2) Proposed conversion of existing small lounge on Richmond Suite to bedroom will remove a much-valued amenity.

(3) Staff-patient ratio: as a frequent visitor I have observed at close hand the inevitable times when, despite the best of their efforts, staff have been stretched to fully cover the immediate safety needs of residents. I understand and appreciate that GuildCare works to a higher standard than many in the residential care sector and affirm the care and commitment of their staff. But the proposed small addition to resident numbers cannot be safely sustained without more care staff. More care staff would put the high cost of the service outside the range of some who currently benefit and undermine the charitable objectives of GuildCare.

(4) Significant reduction to easily accessible outside seating space. The assumption that all residents, now or in the future, will be able to make use of the garden/patio area at the other end of the building takes no account of the limitations of mind and body with which residents struggle. It is not enough to create an interesting path with sensory plants: sufficient space for seating outside close to Richmond provides opportunity for the greatest number of residents to have the best possible quality of life. In addition, small spaces with fewer people are more accessible to many who simply cannot cope with more people around them. GuildCare have assumed the position of experts in dementia care without the humility of recognising the vast range of experience amongst those living with that debilitating condition.

(5) Process of development.

a. The impact of the building works on residents has been noted by others. I join with their clear objections. A few extra rooms will not address the significant and growing need for specialist residential dementia care in Worthing.

b. I note the reassurance that every care will be taken to keep the building works from creating too much disturbance, but the objection remains that Linfield House's parking and access provision for visitors is already over-stretched and inadequate, particularly as the nature and age of the residents makes it very difficult to take residents out or even to bring infirm family and friends in to visit. The building works, in addition to causing undue distress to residents, will exacerbate this.

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