Infinity Renewables Group Ltd t/a Infinity Renewables Group Pinnacle, Station Way, Crawley, West Sussex, RH10 1JH

Proposal prepared for: Peter Dawson
Installation Address: 3 Church Walk , Worthing, West Sussex, BN11 2LH

Thank you for asking Infinity Renewables Group to provide you with a proposal for a microgeneration system. In this document you will find your final proposed system design. Please find below information about our company and also specifics about your installation.

We have pleasure in enclosing our proposal for the work:

- our quote
- a diagram showing a design of the system
- an estimate of the performance you can expect to get including the sunpath diagram to estimate the shading on your system
- our terms of business, and
- a cancellation form

We have also set out some key points you need to be aware of should you decide to go ahead.

This letter and the items above make up our proposal. Once you've had a chance to look through them, if you wish to proceed and havent already please complete the Order Form and return it to Infinity Renewables Group together with your deposit payment.

INFINITY RENEWABLES GROUP is one of the fastest growing solar companies in the UK, having installed Solar PV on thousands of homes, yet still running as a family business. We are a proudly UK owned company, on a mission to make renewable energy readily available to everyone. We pride ourselves on being market leaders by continuously keeping on the forefront of the latest research and technology. We are currently on our5th Solar Together Council Scheme.

Here at Infinity Renewables Group, we believe in making a positive change by using safe sources of energy to power our world. Our organisation is strongly committed to making a difference in the fight against climate change and see solar power as the future of energy for generations to come. We are fully committed to supporting the environment and working towards a carbon-neutral society.

As well as our consultation and products, we differentiate through quality control, employing teams of installers and tradesmen and never using third parties. Our installers are handpicked to ensure every customer receives a professional service and that only the highest of standards are met.
We are proud members of RECC, NICEIC, MCS, FCA and TRUSTMARK amongst other qualifications. We continually keep our team trained to the highest standards in this ever-evolving market.

Infinity Renewables Group Ltd is a member of the Renewable Energy Consumer Code which is backed up by the Trading Standards Institute. Our registration number is 00070740. Further information can be found at www.recc.org.uk. A leaflet describing the Code is included with this proposal.

As an approved accredited MCS installer, Infinity Renewables Group Ltd Group is audited annually by NICEIC who ensure that our procedures and installations are to the highest standard of the Microgeneration Certification Scheme. Our registration number is NIC3109158. More information can be found at www.microgenerationcertification.org

Before you go ahead:

Planning Permission and Building Control
If your property is a listed building or you are in a conservation area you may need planning permission. You are responsible for contacting your local planning authority to obtain confirmation that planning permission is not required.

Roof Structure
We believe your roof is suitable for the proposed installation. You may want to obtain an independent opinion on the condition of your roof for the proposed installation and it is recommended that you pay for a Structural Engineers Report.

Insurance
It is recommended that you inform your property insurers about the proposed installation to check if it will increase your buildings insurance premium.

Infinity Renewables Group has appropriate insurance to cover possible third-party damage, which may be caused by any of our activities in supplying a small-scale energy generator to you. We are insured by Simply Business.

Deposit and Advance Payments
Infinity Renewables Group requires a deposit payment of a maximum of 25% of the contract price, including VAT, on confirmation of the order.

Your deposit will be insured with Home Improvement Protection so that you can get the job completed or your money back if we cannot deliver your equipment because we have gone out of business.

Data protection
Please be assured Infinity Renewables Group will keep information about you in accordance with data protection legislation and will not pass information to any third party without your permission. Our Privacy Policy is available here **https://infinity-renewables.com/privacy-policy/**

As members of RECC, we may be required to provide the RECC Administrator with information relating to our contacts with you as part of RECC's monitoring procedures; this information may include your personal data. Please see the RECC Use of Personal Data Notice for information on how RECC would use and store this data.

Your installation

1. Timetable for Works
We will agree installation dates with you in writing after the order has been confirmed and we have received your deposit, if we have asked you for one. It usually takes 3 day to install a system, including the erection and removal of scaffolding. Your installation will usually take place within 4-12 weeks of receiving your order, subject to work load and availability of materials.

Please note: We do not normally start any work until the end of your 14 day cancellation period. If you want us to start work sooner for any reason, please be aware that you must ask for this in writing. For more information about your right to cancel the contract see the 'Cancellation Period and your right to cancel' in your quote document.

2. Commissioning the system
We will commission your system in line with MCS installation standards to ensure that the system is safe, has been installed in accordance with documented procedures and manufacturer's requirements and is operating correctly in accordance with the system design.

Following the testing and commissioning of the system, a detailed operating manual will be provided to you within 10 days.

3. After Sales Support and Maintenance
Solar PV Systems have no moving parts so they require very little maintenance. However, they are not completely maintenance free and a yearly check of the system is recommended. Our maintenance contract is an optional extra service. Details of this can be requested separately and additional charges may be incurred.

For any after sales support please feel free to contact our Technical Support team on 0800 0868 068 and select option 2 or email us on technical-support@infinity-renewables.com

4. Guarantees
Your equipment is guaranteed by its manufacturer. The guarantees are:

12 years for solar panels
10 years for the inverter
10 years for the battery

Any products damaged during installation shall be replaced free of charge. We guarantee our workmanship for 10 years from date of install. This workmanship warranty will be transferable to the new legal owner of the property if it is sold during the warranty period.

Workmanship warranty insurance
As members of the Renewable Energy Consumer Code, we are required to have arrangements in place so that your workmanship warranty from us will still be honoured if we should go out of business during the warranty period.

Your workmanship warranty is insured under the IWA. You will receive an individual policy document in your name confirming this.

The Smart Export Guarantee (SEG)
We will register your installation on the MCS Installation database and send you the MCS Certificate as soon as possible and certainly no later than 10 days after the installation is commissioned.

If you are looking to register for a Smart Export tariff, you will need to send your MCS certificate and any other information that may be required to the licensed electricity supplier with whom you have contracted for their Smart Export tariff. You can read more information about the SEG from Ofgem, the energy regulator, here: https://www.ofgem.gov.uk/environmental-programmes/smart-export-guarantee-seg/about-smart-export-guarantee-seg

Ofgem's guidance for generators like you, is available at:
https://www.ofgem.gov.uk/environmental-programmes/smart-export-guarantee-seg/generators

The Solar Trade Association has a list of SEG tariffs currently on offer here: https://www.solar-trade.org.uk/seg/

Infinity Renewables Group cannot be held responsible for any installations carried out where planning permission was required but not obtained and we cannot offer refunds in such cases.

Infinity Renewables Group Ltd t/a Infinity Renewables Group Pinnacle, Station Way, Crawley, West Sussex, RH10 1JH

Customer Details

First Name	Peter	Address Line 1	3 Church Walk
Last Name	Dawson	Address Line 2	
Telephone	07976697566	Address Line 3	
Mobile		Town	Worthing
E-mail	peterdawson63@gmail.com	County	West Sussex
MPAN Number	S 1 801 300 1900047374818	Post Code	BN11 2LH
Survey Date	26/05/2023	Installation Date	03/07/2023
Survey By	Kevin Harford	Survey ID	2835

Installation Items

Panel Quantity	9	Battery Storage	DC-MEDIUM10-20 PANELS - 7.68kWh
Panel Price	£5,529.00	Battery Storage Price	£3,457.00
Panel Brand	Exiom 425W Mono All Black Module	Battery Extras	1 x Ark Battery Base - ZA0150 3 x Ark2.5H-A1 Battery (HIGH) - ZA0144 1 x Ark 2.5H-A1 Cable - ZA0148 1 x Stickers - Battery - ZA0052
Inverter	Growatt SPH3000	Mounting	Fastensol Flat Plain
Flat Roof Tile or Slate		**Quantity:** 9	**Total:** £270.00

Proposed Cable Run

DC to run under tiles into loft to inverter and battery. AC run from loft in 25mm black flexible conduit down rear of property along down pipe to enter into study then meter.

Installation Extras

Bird Proofing	**Quantity:** 1	**Total:** £600.00
Extra Garage Board	**Quantity:** 1	**Total:** £150.00

Installation Totals

Predicted Annual Output	4,318kWh
Total Net.	£10,006.00
Total VAT at 0.00%	£0.00
Total inc VAT	£10,006.00
Solar Together Deposit	£150.00
0.00% Deposit - Solar Together Deposit *	£ 0.00

* To be paid to confirm installation date 14 days after survey

Payment Terms

Payment 1: Deposit (maximum 25% of the total sum inc. VAT) payable on confirmation of order: £0.00
Payment 2: Balance payable on commissioning: £10,006.00

We can accept payment by Debit Card or by Bank Transfer; payment can also be made by telephone. The final balance is due upon installation and commissioning.

Bank Details
Infinity Renewables Group Ltd.
Accounts Number: 24488534
Sort Code: 090129

Please Note:

1. This quote has been prepared following a site visit.
2. If you request changes that involve us in additional time or cost, or if unforeseen additional works are required, we will provide you with a revised quote. Any additional charges will be based on the installer's rate of £45 per hour.
3. You may have additional costs to pay for planning permission, building control fee and /or a Structural Engineers Survey.
4. This quote excludes any unforeseen electrical or structural work required for our installers to complete a compliant installation. Any additional works that are discovered outside of the quote provided will be communicated before work is commenced, and you will be offered the opportunity to cancel your order. A full refund of your deposit will be provided.
5. We enclose a copy of Infinity Renewables Groups terms of business with this quote. Please read this carefully.

Accepting This Quotation

To accept this quotation please sign and return the Order Form overleaf to contracts@infinity-renewables.com with your deposit payment. Thank you for your order.

When we have received your deposit we will contact you to arrange an installation date if we havent already specified it within the documentation.

Customer confirmation

Name

Signature

Date

By signing this Customer Order Form, you are confirming that the works will be completed as specified, Infinity Renewables Group Ltd will test and commission your Solar PV system, which will be performed in line with the Microgeneration Certification Scheme standards, the manufacturers installation requirements, and ensure safe system operation. Should unexpected works arise, we will liaise with you and determine an acceptable way forward. Any agreement made will be confirmed in writing before commencement.

Title in the goods shall not pass to the customer until they have been paid for in full upon receipt of the final invoice. Warranties will not come into effect until the products and services have been paid for in full.

This contract may act as a variation of a contract for installation, this is the final order form that can be adjusted by you up to 30 days before the installation date. If it is discovered that further modules or products can be fitted upon installation day, this will need to be treated as a new contract to install and will need to be quoted accordingly.

Upon acceptance of this install agreement, if you have registered through Solar Together you are also accepting the scheme set pricing if the quantity of products i.e., solar panels need to be changed upon installation day, this means for example 10 panels becomes 8 panels due to site specifics then the contract and invoice will be adjusted as per the set scheme pricing.

As every system has smart Wi-Fi access, it is important to ensure that a suitable Wi-Fi network is available and accessible (passwords available) at the inverter installation location. We cannot be held responsible for a poor Wi-Fi signal at the install location. If this is not the case, then the Infinity may leave behind an instruction manual and/or remote telephone support for the customer and will have no responsibility for completing the connection with the monitoring system.

All products and installers must be MCS certified for you to qualify for the Smart Export Guarantee scheme.

Our proposed system qualifies for SEG payments. You will be responsible to apply and complete the necessary applications to your chosen energy provider in order to receive the SEG.

By signing you are confirming your order of the system detailed on the Order Confirmation Form. Please retain the quotation for your records.

We/I confirm the order for the products and installation services specified.

We/I agree to the total cost and payment terms set out above.

We/I have read and agree to abide by the Terms and Conditions of the Contract provided.

Cancellation Period and your right to cancel

You have the right to cancel this contract during the ‘cancellation period’ without giving any reason.

Your cancellation period – the time you have to change your mind and cancel the contract without any penalty - starts when you sign the contract and ends 14 days after all of the goods relating to the contract have been delivered to you.

To exercise the right to cancel, you must inform us Infinity Renewables Group, 3rd Floor, The Pinnacle, Station Way, Crawley RH10 1JH, 08000 868 068 info@infinity-renewables.com of your decision to cancel this contract by a clear statement (e.g. a letter sent by post or e-mail). You may use the attached model cancellation form, but it is not obligatory.

If you cancel within the cancellation period, we will return any deposit you may have paid in full. If you cancel after this time, we may have to charge you, based on the actual costs we have incurred by the time you cancel.

Effects of cancellation within the cancellation period

If you cancel this contract within the cancellation period we will reimburse to you all payments received from you. If you cancel this contract within the cancellation period but after delivery of some or all of the goods, then we will reimburse to you all payments for delivery charges unless you specifically requested an enhanced delivery costing more than our normal service. In which case we will only reimburse the price of our normal delivery charges.

If you cancel this contract within the cancellation period but after delivery of some or all of the goods then:
You may have to bear some or all of the cost of returning the goods. The cost is estimated at a maximum of approximately £2000

We will make the reimbursement without undue delay, and not later than:

- 14 days after the day we receive back from you any goods supplied; or
- if there were no goods supplied, 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you.

Starting the installation before the end of the cancellation period

We do not normally start any work until the end of your cancellation period, that is 14 days after the last part of the goods relating to the contract is delivered to you. If you want us to start work sooner for any reason, please be aware that you must ask for this in writing and you should describe why you need the work to start within the cancellation period.

Should you later decide to cancel the contract within your 14 day cancellation period, then you will have to pay reasonable charges for goods and services supplied up to the date that you cancel and for making good your property.

Cancellation period and your right to cancel

You have the right to cancel this contract during the cancellation period without giving any reason.
After signing this contract you have a Cancellation Period of 14 days during which you may cancel the contract without penalty. If you cancel within this time, we will return any deposit you may have paid in full. If you cancel after this time, we may have to charge you, based on the actual costs we have incurred by the time you cancel.

You must cancel in writing, by post or email, to us at the above address. We have provided a cancellation form with this quotation.

We do not normally start any work until the end of your 14 day cancellation period. If you want us to start work sooner for any reason, please be aware that you must ask for this in writing. Should you later decide to cancel the contract within your 14 day cancellation period, then you will have to pay reasonable charges for goods and services supplied up to the date that you cancel and for making good your property.

Please contact us for further details on 0800 086 8068

Predicted System Performance for Solar PV Installations

The UK Microgeneration Certification Scheme (MCS) requires all certified companies to give an assessment of solar PV system performance based on the standard MCS procedure in Microgeneration Installation Standard MIS3002, Issue 3.5 and Issue 4.0 from 16 March 2021.

Important Note: The performance of solar PV systems is impossible to predict with certainty due to the variability in the amount of solar radiation (sunlight) from location to location and from year to year. This estimate is based upon the standard MCS procedure and is given as guidance only. It should not be considered as a guarantee of performance.

The Solar PV self-consumption has been calculated in accordance with the most relevant methodology for your system. There are a number of external factors that can have a significant effect on the amount of energy that is self-consumed so this figure should not be considered as a guarantee of the amount of energy that will be self-consumed.

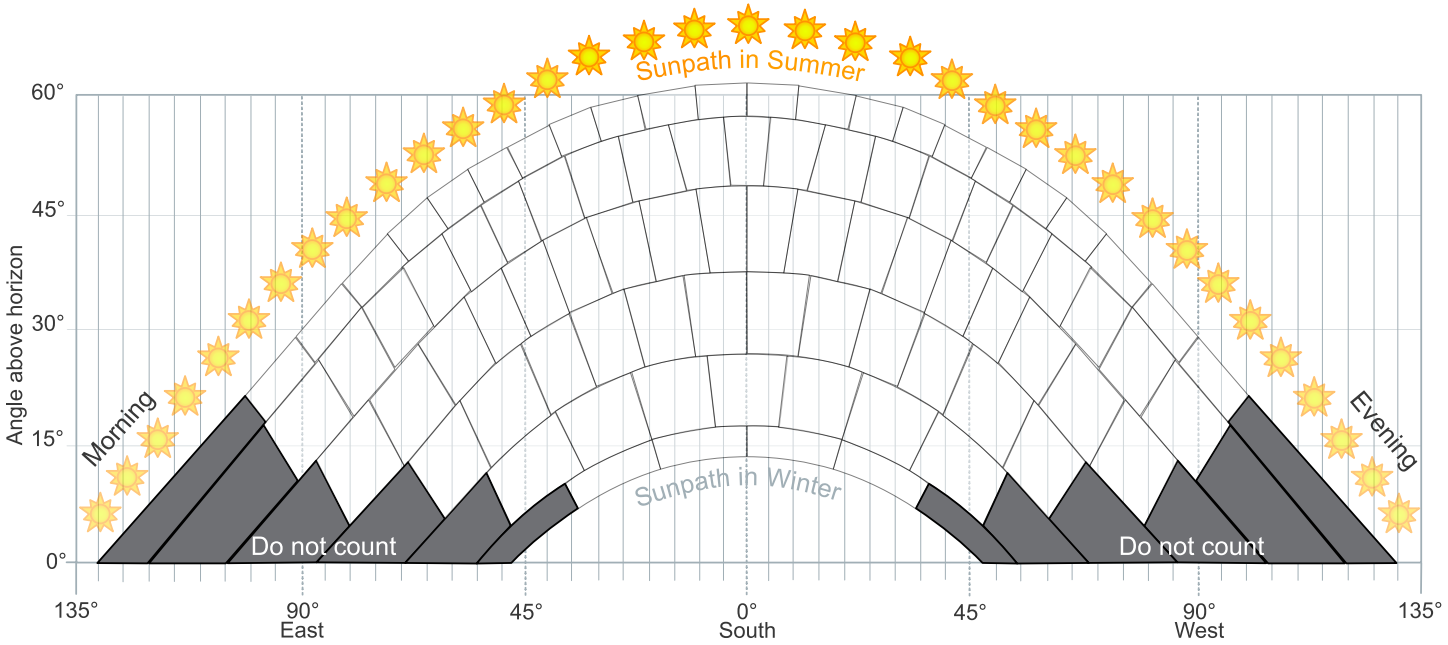
To calculate your system power production we take:

- the size of your system (in kWp)
- how much solar radiation the system is estimated to get (the ‘solar radiation input factor’ or Kk for short). We use official tables to estimate this which take into account your postcode region, the inclination (or tilt) of your roof and its orientation (which direction it faces)
- how much shading there is on the system (the ‘shade factor’ or SF), such as from surrounding trees, chimneys, shadow from nearby buildings). If there is no shading, the SF equals 1. If SF is < 1.0 we have estimated this using the sunpath diagram enclosed.

In addition, we estimate the proportion of this output that you can be expected to consume on-site (‘self-consumption’) in the first year in kWh. In accordance with MCS guidance, this estimate is based on your estimated annual use of electricity and also on your household’s pattern of being at home or not during the day in comparison with certain ‘archetypes’. You have told us that your household’s ‘occupancy’ is closest to the following ‘archetype’: Home all day

The calculation we do is**:**

kWp (size of system) x Kk (solar radiation input factor) x SF (shade factor)



Shade Factor: 1.00

Output Reduction: 0%

A. Installation data - Roof 1

Installed capacity of PV system - kWp (stc)	3.83	kWp
Orientation of the PV system - degrees from South	5	°
Inclination of system - degrees from horizontal	44	°
Postcode region	2	

B. Performance calculations - Roof 1

kWh/kWp (Kk)	1129	kWh/kWp
Shading (SP)	0%	
Estimated output (kWp x Kk x SP)	4,318	kWh

Dropbox Link: https://www.dropbox.com/scl/fo/5l66lfvzr8x4e3hwkzoc0/h?dl=0&rlkey=gtf0d3m2yg88etiy2nyz2gg2h

Performance Summary

A. Installation data

Installed capacity of PV system - kWp (stc)	3.83	kWp
Orientation of the PV system - degrees from South	See individual roofs	
Inclination of system - degrees from horizontal	See individual roofs	
Postcode region	2	

B. Performance calculations

kWh/kWp (Kk)	See individual inputs	
Shading (SP)	See individual inputs	
Estimated output (kWp x Kk x SP)	4,318	kWh

C. Estimated PV self-consumption - PV Only

Assumed occupancy archetype	Home all day	
Assumed annual electricity consumption, kWh	2,668	kWh
Assumed annual electricity generation from solar PV system, kWh	4,318	kWh
Expected solar PV self-consumption (PV Only)	864	kWh
Grid electricity independence / Self-sufficiency (PV Only)	32	%

D. Estimated PV self-consumption - with EESS

Assumed usable capacity of electrical energy storage device, which is used for self-consumption, kWh	7.68	kWh
Expected solar PV self-consumption (with EESS)	2,159	kWh
Grid electricity independence / Self-sufficiency (with EESS)	81	%

Your system is predicted to produce 4,318kWh.

Disclaimers

1. Shading will be present on your system that will reduce its output to the factor stated. This factor was calculated using the MCS shading methodology and we believe that this will yield results within 10% of the actual annual energy estimate for most systems.
2. This system performance calculation has been undertaken using estimated values for array orientation, inclination or shading. Actual performance may be significantly lower or higher if the characteristics of the installed system vary from the estimated values.
3. If we have had to estimate or take remotely any of the factors that affect this estimate, we will carry out a full site survey before installation commences. If this survey results in a lower performance estimate than in this quote, then we will issue you with a new quotation and you will have a new Cancellation Period in line with your Cancellation Rights set out in the contract in which to consider it.

Getting the most out of your solar PV system

Based on your current bills, your electricity requirement is 2,668 kWh per year. (Compare this to the average medium-use UK household which uses 2,900 kWh of electricity each year, according to latest figures available from energy regulator Ofgem.) You will be able to meet some of this requirement in daylight hours with the electricity generated by your solar PV system. The more you can use electricity in the daytime, when the system is generating, the more you can save on the electricity you need to buy (or 'import') from your electricity company.

Even if you are not at home during most of the day, you could put your appliances (such as washing machines and dishwashers) on timers to run during daylight hours. The average washing machine runs through hundreds of cycles a year and a typical 7kg machine will cost typically between £25 – £35 a year to run (source: Energy Saving Trust). So you could save that just by doing your washing in daylight hours. Running other appliances when the solar PV is generating will also save you money.

Smart Export Guarantee

If you **use** some of the electricity that your panels generate in daylight hours, you will **save** on your electricity bill because you will be able to use less electricity from your electricity supplier (see 'Getting the most out of your PV system', above)

You may also be able to get paid for any electricity that your system generates that you do **not** use in your home but instead feed in or 'export' to the electricity grid. Under the Smart Export Guarantee (SEG) scheme, certain energy suppliers must offer to pay you for this exported electricity. The SEG is a payment from your chosen provider for the kilowatt hours (kWh) of electricity that your Solar PV system generates but which you don't use or store in your home and which is instead fed back (or 'exported') into the electricity grid. Your export meter will measure how many kWh you export and the electricity supplier you sign up with will pay you for this export at the rate per kWh you and the supplier agree. They may ask you to provide an MCS certificate to prove your installation meets the required standard for you to receive the SEG.

For more information about the SEG from Ofgem, the energy regulator, see:
https://www.ofgem.gov.uk/environmental-programmes/smart-export-guarantee-seg/about-smart-export-guarantee-seg

For Ofgem's guidance for generators like you, see:
https://www.ofgem.gov.uk/environmental-programmes/smart-export-guarantee-seg/generators

The Solar Trade Association has a list of SEG tariffs currently on offer here: https://www.solar-trade.org.uk/seg/

Benefits

Installed system size	3.83kWp
Estimated annual system output using standard MCS procedure	4,318kWh

Electricity savings: i.e. what you will save by using the electricity generated by your PV system rather than paying to import those kWh from the electricity grid at your current electricity tariff. We estimate this to be:

2159kWh x Customer Energy Price @ 33.00pence = £712.47

Your savings from using some of the electricity generated will increase if electricity prices rise.

Smart Export Guarantee: to estimate your potential income from the SEG, compare:

- A. our estimate of how much your system will produce and
- B. how much of that estimated output will be self-consumption ie how many kWh it is estimated you will consume in your home.

- C. Subtract B from A to give the kWh available for export
- D. Multiply C (the kWh available for export) x the SEG tariff offered by your chosen supplier per kWh.

For example, if your system is estimated to produce 3000kWh (A) and your self-consumption is estimated to be half of this or 1500kWh (B), then there will be 1500kWh (A – B) for export.

More information

The Energy Saving Trust's website has lots of useful information. Check out https://energysavingtrust.org.uk/energy-at-home/generating-renewable-energy/

Getting more information …

More information about renewable energy and its benefits can be found by visiting the Energy Saving Trust website: www.energysavingtrust.org.uk

This proposal is prepared in accordance with the RECC and more information can be located by visiting RECC website: www.recc.org.uk or by reading the enclosed leaflet.

Summary of goods & works provided …

- ✓ Infinity Renewables Group Ltd t/a Infinity Renewables Group will supply, design, and install your Solar PV system as described in our proposal. In addition, all systems will be installed and designed in accordance with the relevant small scale embedded energy (SSEG), engineering recommendation G98 or G99, and the Installation of Photovoltaic Systems , as published by the Microgeneration Certification Scheme (MCS).
- ✓ Unless we have otherwise indicated, our proposal includes provision of the following; Access equipment, installation of Solar PV mounting system, all electrical and cabling connections, installation of all required components to the manufacture specifications.
- ✓ We will liaise with your local District Network Operator, issue your MCS certificate of conformity, and notify your local building control office of conformity under Part P.
- ✓ We will use protective coverings whilst working within your property a nd remove all waste packaging at the end of the installation.

Planning Permission Confirmation:

- ✓ You may have additional costs to pay for planning permission, building control fee and /or a Structural Engineers Survey. By signing this Customer Order Form, you are confirming that you have received Planning Permission or a Building Warrant for the proposed installation or ascertained that these are not required. We cannot be held responsible for any installations where Planning Permission or a Building Warrant was required but not obtained, and no refunds will be offered.

Structural integrity & insurance …

- ✓ Unless otherwise stated, we believe that the structure is suitable for the installation of Solar PV. The responsibility to obtain an independent structural survey or opinion is Infinity Renewables Group Ltd t/a Infinity Renewables Group.
- ✓ We recommend that you inform your building insurers of the proposed installation of Solar PV. Your insurer may, in some instances, require an additional premium.
- ✓ Infinity Renewables Group Ltd t/a Infinity Renewables Group has insurance to cover and mitigate any third party losses and/or damage which may be caused by any of our activities involving the supply and installation of your Solar PV system. A copy of our insurance certificate is available on request.

Workmanship warranties & guarantees …

- ✓ All goods supplied are guaranteed by their manufacturer.
- ✓ Any product damaged by Infinity Renewables Group Ltd t/a Infinity Renewables Group during installation shall be replaced free of charge.

- We guarantee our workmanship for 10 years from the date of install.
- This workmanship warranty will be transferable to the new legal owner of the property if it is sold during the warranty period automatically. We recommend updating Infinity Renewables Group Ltd t/a Infinity Renewables Group on with the new details of the system owner.
- All members of the Renewable Energy Consumer Code are required to have arrangements in place so that your workmanship warranty from us will still be honoured, if we should go out of business during this warranty period.
- Our workmanship warranty is insured under the IWA You will receive an individual policy document confirming the details of the workmanship warranty insurance.
- Where there is a need to claim on a manufacturer's warranty within the first 10 years we will make the claim from the manufacturer on your behalf and we will replace the faulty equipment free of charge under the manufacturers' standard terms and conditions.

System commissioning & handover …

- Infinity Renewables Group Ltd t/a Infinity Renewables Group will test and commission your Solar PV system, which will be performed in line with the Microgeneration Certification Scheme standards , the manufacturers installation requirements, and ensure safe system operation.
- Following the testing and commissioning of the system, a detailed operating manual will be provided to you.
- We enclose a copy of Infinity Renewables Group's terms of business/contract with this quote. Please read this carefully.

Complaints

We hope you won't have any reason to complain about any aspect of our service. But if you do, please contact us by E-mail at: complaints@infinity-renewables.com or by telephone on: 0800 086 8068

If we cannot resolve your complaint, you may be able to complain to RECC. You can read about this here: www.recc.org.uk/consumers/how-to-complain

Model Form of Letter Of Authority

To whom it may concern Re:3 Church Walk , Worthing, West Sussex, BN11 2LH grid application.

I/We Peter Dawson, confirm that we are the legal and registered owner/occupier of the land situated at the above address. Our property is outlined in red on the enclosed plan.

I/We would like to confirm that we have appointed Infinity Renewables Group Ltd. as the developer of the Solar PV on our land and hereby grant permission for them or any consultant that they may authorise to seek and apply for a grid connection on our land for the purpose of connecting a confirm type of technology project to the local electricity distribution network.

Signed Name

Date:

Express Request for Work to Commence

By signing and returning this document you are providing your agreement in writing to enable us to commence work within the cancellation period which starts when the customer signs the contract and ends 14-days after all of the goods relating to the contract are delivered to the customer's home.

Please note: if you consent for work to begin within the cancellation period and you later exercise your right to cancel you will be liable for the cost of work performed up to the point of cancellation. You will also lose the right to cancel the contract within the cancellation period when the installation is completely finished. When this occurs the company can charge the full contract price.

To: Infinity Renewables Group Ltd., 3rd Floor, The Pinnacle, Station Way, Crawley RH10 1JH

I/We understand that signing this document does not affect my/our right to cancel the contract in the cancellation period which starts when I/we sign the contract and ends 14-days after all of the goods relating to the contract are delivered to my/our home.

I/We hereby give express consent for Infinity Renewables Group Ltd to commence work on the agreed installation date.

Name

Address

Signature

Date

Cancelling this Contract

Please see the information about your right to cancel this contract in our quotation.

If you do want to cancel your contract, you must let us know in a clear statement (e.g., a letter sent by post, fax, or e-mail). You may use the cancellation form below to do this, but you do not have to use it.

Cancellation Form

To:
Infinity Renewables Group Ltd t/a Infinity Renewables Group
Pinnacle
Station Way
Crawley
West Sussex
RH10 1JH

I/We _____ hereby give notice that I/We _____ cancel my/our contract of sale of the following goods _____ / for the supply of the following service _____, Ordered on _____ / received on _____.

Name

Address

Signature

Date