

16 Nutbourne Road
Worthing
West Sussex
BN14 7HS

Dear Dawn,

BUILDING PLANNING PERMISSON – GARAGE CONVERT TO BUSINESS.

I would like to operate a Dog Grooming Salon from my property's garage and replace the existing dilapidated metal up and over door with a UPVC alternative, consisting of a door, three windows and panelling. The colour scheme of the UPVC (grey) would be in keeping with the existing surroundings tying in with our immediate neighbours at no. 14's colour scheme, this point was observed on pre planning application letter received back.

Scale and nature of the business and its operation:

The proposed dog grooming salon would be run by one of two homeowners who lives at the property and would be akin to home-working.

The proposed Dog Grooming Salon would not have any other employees, only the owner will work at the property.

The business would operate on an appointment only basis, up to six days a week, with a maximum of four appointments per day.

Hours of operation would range from 08:00 - 17:00 Monday to Saturday based upon pre booked appointment demand and there will be no shop front or walk in facility.

Appointments would be staggered to mitigate the chance of appointments overlapping so there would only ever be one customer at the property at one time.

There would be a maximum of one dog in the salon at any one time.

Customers would access from the private property's driveway and through an external gate where the garage/proposed Dog Grooming Salon is situated in the rear garden. This is 22 metres from the public footpath and visibility of the garage conversion is obscured by the external side gate.

Once the customer has dropped the dog off and confirmed their requirements, they would be instructed to leave the proposed Dog Grooming Salon and return two hours later. If the grooming activities were looking to be completed sooner or later than the allocated two-hour appointment a phone call would be made to the customer 20 minutes ahead of planned collection to avoid any overlap. If the groom was

running late I would also call the next customer to advise of a delay to schedule. A dog crate will also be on site if customers schedules cannot be changed as a contingency plan to

managing two dogs at the proposed dog grooming salon at once. The property also has a large garden with seating if customers need to wait outside.

The drying equipment used during dog grooming is typically on for 20 to 30 minutes per appointment, the noise generated is similar to that of a domestic hairdryer or vacuum cleaner. With my drying equipment running, a Blo 1200 Hot Blaster, and the current garage door closed, the 1-minute sound pressure average is 67dB.

As part of the internal renovations to make the proposed Dog Grooming Salon ready, Rockwool sound insulation slabs would be installed on the brick walls and in-between the ceiling joists before wooden cladding is applied, this action, coupled with the double glazing in the new UPVC, would reduce the current external noise level.

Nutbourne road and the surrounding roads are rarely congested; the speed limit is 30MPH and there are no council parking restrictions in place. 16 Nutbourne road benefits from its own off road parking space and this would be made available for customers to use for drop offs/collections between 8:00 - 17:00 whilst my partner is away at work during business hours, which is a significant bonus in comparison to other at home business arrangements in the area. Residential grooming businesses are targeting the local community and as such customers are able to walk their dogs to and from appointments. Nutbourne road is easily accessible by public transport. In the event of an appointment crossover there will be two parked cars, one on 16 Nutbourne Roads driveway and the other parked on the road, within this residential location this would not cause a parking or traffic increase concern.

The amount of waste generated from dog grooming activities is dependent on appointment uptake, if fully booked, I would anticipate 1 x 30L bin bag every two weeks and 1 x 5l plastic container every 4 weeks. A commercial waste bin/collection service can be procured through Adur & Worthing Council or an alternative provided.

I have decided to have a business within my property as I would like to keep the pricing sustainable for the local community of dog owners, due the significant town centre rental and rates costs having a salon in commercial premises would not have been feasible.

Further details relating to this proposed change can be found in the Full Planning application.

Thank you for you considering the proposal.

Yours sincerely,

Greg Boniface