CINNAMON
LUXURY CARE

Cinnamon Care Collection
The Old House
64 The Avenue
Egham
TW20 9AD
t: 01784 457 913
www.cinnamoncc.com

14th October 2024

FAO: Stephen Cantwell
Adur & Worthing Councils
Planning and Development
Portland House
44 Richmond Road
Worthing, West Sussex, BN11 1HS

Development Site At 106 to 108 Warren Road, Worthing, West Sussex
Planning Application Number: AWDM/1157/21

Thank you for the telephone conversation on 18th April 2024 and your subsequent email on the same day to explain the points we need to cover in our Site Management Plan to discharge condition 13.

Cinnamon Care Collection are a very experienced developer and operator of luxury care homes throughout the country. As such, we are very aware and conscious of being a good neighbour and to integrate into the local community, promoting a harmonious co-existence.

We will seek to respond to concerns from neighbours and any requests, if raised, in the future.

The Care Home General Manager will ultimately be responsible for ensuring that the site is well managed, including the following:

- Staff breaks – if people choose to smoke then we will ensure that it doesn't cause a nuisance to neighbours. The designated smoking area will be located to the rear of the property, away from resident bedrooms and neighbouring properties
- We will avoid any unreasonable noise and shouting. This is a luxury care home for the elderly
- We will always be respectful of neighbour privacy
- Outdoor music – we don't envisage there being any excessively loud radios or other loud music in the garden areas, especially where this might be audible to neighbours. The only music associated noise would be family gatherings / events that are held during the daytime inside the building. We always have a duty manager in charge who will ensure we are being a considerate neighbour
- There will occasionally be musical activities that our residents and their families greatly benefit from – visiting Elvis etc. and these are almost always held indoors and seldom does the sound carry outside of the building. This is a luxury care home for the elderly so loud music isn't something that concerns me
- Outdoor seating areas and gardens will be maintained and managed to minimise risk of nuisance to neighbours
- Vehicle noise / parking - a sign will be placed in the car parking areas to ensure people are considerate to neighbours. This will be monitored and enforced
- BBQs – these will be infrequent and will be located away from neighbours to minimise risk of nuisance
- Maintaining plant and services, including regular servicing and cleaning/filter changes to minimse risk of nuisance, including noise, vibration and odour
- We also acknowledge planning condition 12 under consent ref: AWDM/1157/21 which confirms the hours which we are to comply with in respect to deliveries.

Your Sincerely,

[redacted]

Jack Newman
Development Manager
Worthing Care Home Ltd / Cinnamon Care Collection