

Dear Sir/Madam,

Planning Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 20/03/2026 9:25 AM from Ms Helen Ball.

Application Summary

Address:	Therapy Centre Henry House 189 Heene Road Worthing West Sussex BN11 4NN
Proposal:	Retrospective application for solar-thermal panels in the rear garden
Case Officer:	Amanda Haslett

[Click for further information](#)

Customer Details

Name:	Ms Helen Ball
Email:	
Address:	52 St Andrews Road Worthing West Sussex

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Planning Application
Reasons for comment:	- Other
Comments:	I have been a regular user of Henry House on Heene Road for over a year. I tend to use the facilities around 2-3 times a week. I was diagnosed with an autoimmune disease last year and suffer with mobility issues and chronic pain. Henry House remains a huge part of my ongoing recovery as the hydro pool is one of the few things that helps ease my pain and helps me keep a relatively 'normal' life. I recognise I am in a privileged position as I am able to afford to pay for the weekly sessions. I recognise that many other people struggle to pay for one of these vital sessions per week but do so as the hydropool is so beneficial to many people with various physical and mental health conditions. Sessions are £12 for an hour. I am conscious that due to the solar panels and other cost saving/sustainable ways of managing the therapy centre that myself, and many others who are living on a pension, are too ill to work and/or in chronic pain are able to afford to help ourselves and go to Henry House. Any cost increases, that could happen if planning permission is not given, could have a huge detrimental effect on many living in the local community. Not only could price increases mean that many people (some of whom have very little money due to struggling with their health) are prevented from coming to Henry House and their physical health suffers but their mental health is impacted also -

being with other people, making friends and having social interactions is so vital. Henry House also provides this.

It is really vital that Henry House keeps costs down and remains at the heart of the therapeutic community in Worthing. Please grant retrospective planning permission.

Thank you
Helen
