LOCAL AREA RISK ASSESSMENT (LARA)





Premises

Premises Name:	**Cassino AGC & LBO**
Premises Address:	**14 The Guildbourne Centre, Worthing**
Premises Post Code:	**BN11 1LZ**
Category of Premises:	**AGC & LBO**

Company

Operating Company:	**Lordsdale Worthing Ltd**
Operating Licence Number:	**50255**

Assessment Writer

Name of Person Writing this Assessment:	**Christina Casey**
Position within Company or Name of Authorised Agent:	**Director**
Date that Risk Assessment was Reviewed	**November 2026**

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Local Area Profile

1.Location and Surrounding Context

The Adult Gaming Centre (AGC) is situated within the Guildbourne Centre, a secondary shopping centre located in Worthing town centre. The venue is positioned within a mixed commercial environment.

The Guildbourne Centre hosts a range of retail and service-based businesses, including a toy shop, gym, butcher, gin retailer, and chocolate shop. There are no schools, colleges, or other educational institutions within the immediate vicinity of the premises.

In preparing this document, we have carefully considered the Council's Statement of Gambling Policy, paying particular attention to the sections relating to Local Risk Assessments (paragraphs 14.11–14.18) and Local Area Profiling (paragraphs 14.19–14.21).

We acknowledge that each area has its own individual characteristics, community needs and challenges, which must be taken into account when assessing the potential risks associated with gambling premises. In recognition of this, we have reviewed and considered the Local Insight Summary Report for the Worthing area to ensure that the specific characteristics, local demographics and any identified issues relevant to the surrounding community have been taken into consideration when completing this document.

This approach demonstrates our commitment to understanding the local environment and ensuring that appropriate and proportionate measures are implemented to promote the licensing objectives and protect the interests of the local community.

2. Local Support Services

A Gamblers Anonymous support meeting is held weekly at the First Floor Emerald Room, 22 Guildbourne Centre. Meetings take place every Saturday between 11:00 and 12:00, providing support for individuals affected by gambling-related harm.

We acknowledge the existence of Gamblers Anonymous and recognise that gambling-related harm can have a significant impact on individuals, their families and wider communities. We are committed to promoting responsible gambling and ensuring that appropriate safeguards are in place to protect vulnerable persons.

In addition to the support and guidance available through organisations such as Gamblers Anonymous, we implement enhanced safeguarding measures, including staff awareness, monitoring, appropriate interventions and signposting to support services where necessary. Our priority is to identify and minimise potential risks, prevent gambling-related harm and ensure that vulnerable individuals are treated with care, dignity and respect.

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3. Premises Description and Operation

The premises are of an oblong configuration, with two public access points: one opening into the interior of the Guildbourne Centre and the other opening onto Chatsworth Road.

Chatsworth Road includes a range of commercial and public premises, including Worthing Police Station, various retail outlets, a public house, a nightclub, and a restaurant.

The AGC is licensed to provide gaming machines in categories B2, B3, C, and D, and is also licensed to offer betting. No other ancillary facilities or entertainment services are provided on site.

4. Crime, Disorder and Safeguarding

There are no recorded incidents of crime or disorder, or anti-social behaviour (ASB), associated with the premises. The premises has not been subject to any enforcement action or formal complaints and there have been no recorded incidents of children attempting to gain access to the premises.

Local crime statistics and information relating to the surrounding area have been considered and we are aware of identified local issues and emerging concerns. We are committed to working proactively to address any localised issues and will implement additional or enhanced measures where necessary to respond to specific risks or concerns.

The premises strives to operate in a responsible and professional manner, maintaining high standards of management and ensuring full compliance with the licensing objectives. We will continue to review our operating practices and safeguards to prevent crime and disorder, protect children from harm, prevent public nuisance and promote public safety.

Gambling Act 2005 – The Licensing Objectives

The Gambling Act 2005 sets out the three licensing objectives (LO), which are:

(A) Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime;
(B) Ensuring that gambling is conducted in a fair and open way; and
(C) Protecting children and other vulnerable people from being harmed or exploited by gambling.

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Risk Assessment	LO	Level of Risk	Impact	Control System	Risk Management	Reviewed July 2026
Children entering site unnoticed or unchallenged.	(C)	Low	Severe to business Severe to child	Interior Design	*Effective monitoring of entrance by cashiers with well positioned cash desk having direct line of site of the entrance.	
				Exterior Design	*Frontage of venue designed so as not to be attractive to children.	
				Physical	*Electronic sensor beams across back entrance. CCTV coverage of entrance linked to cash desk.	
				Systems	*Think 25 policies in place and implemented. *Use of BACTA's resources for age verification testing. *Regular staff training (annual) both in-house and by BACTA. *Adherence to BACTA's toolkit and staff handbook. *Clear & prominent premises signage and machine labelling. *Think 25 material displayed. *Policy of preventing the wearing of hoods. *Policies & Procedures in place and regularly reviewed.	
Out of control gambling by other vulnerable persons.	(C)	Low	Moderate to business Severe to vulnerable	Systems	*Customer interaction policy & procedure/log adhered to.	
				Interior Design	*Conducive for effective monitoring of customers	

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Failure to deal with Consumers making complaints about the outcome of Gambling.	(B)	Moderate	Moderate to business Severe to customer	Physical	*Machine maintenance undertaken regularly. *Machine turned off immediately should fault be identified. *Machines only acquired from licensed suppliers.	
	(B)	Low	Moderate to business Severe to customer	Systems	*Complaints procedure & forms available on premises. *Annual staff training on company policy. *Registered with ADR Entity – BACTA ADR Service. *Compliant with Company P & P – BACTA Toolkit.	
Failure to provide information to players on responsible gambling.	(C)	Low	Severe to business Severe to customer	Physical	*Stay in Control posters displayed prominently. *Sufficient quantity of posters and leaflets. *Additional signposting adjacent to ATM. *Stay in Control leaflets available in racks, discretely located. *Machine labelling displaying national gambling helpline.	
				Systems	*Stock control system in place for leaflets. *Ensure adherence with P & P – BACTA Toolkit *Regular audit to ensure systems in place.	
Failure to recognise signs associated with problem gambling or substantial changes in gambling style.	(C)	Moderate	Severe to business Severe to customer	Interior design	*Player positions effectively monitored. *Player's behaviour closely monitored.	

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				Systems	*Staffed trained in customer interaction in line with BACTA's toolkit. *Clear policy to record the procedure for interaction and level of staff that are authorised to intervene.	
Failure to properly administer the self-exclusion process and maintain its effectiveness thereafter, including breaches and reinstatements.	(C)	Low	Severe to business Severe to customer	Physical	*CCTV effectively positioned at entrance to benefit identification of known excluders.	
				Interior Design	*Consideration given to internal layout so as to ensure effective monitoring of customers entering the premises and those that might enter in order to gamble on behalf of a self-excluder.	
				Systems	*Ensure that self-exclusion forms are always available for supply. *File of excluders kept and maintained on premises *AGC - Part of BACTA's Self-Exclusion Scheme *LBO – Part of MOSES Self-Exclusion Scheme	

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Failure to identify attempts to launder money on the premises (e.g. dye stained notes) and to follow correct reporting procedure.	(A)	Low	Severe to business Low to Customers	Interior Design	*Effective monitoring of customers' behaviour by good lines of sight from static staff, and well positioned CCTV.	
				Physical	*Change machines and note acceptors regularly inspected. *TITO tickets not transferable to other premises. *Staff walking around, talking to customers	
				Systems	*Fully compliant with LCCP requirements. *Comply with BACTA's P & P in toolkit, in particular the reporting procedure to NCA by way of SARs.	
Poor security increasing vulnerability to crime.	(A)	Low	Severe to business Severe to customers	Physical	*Intruder alarm installed and regularly serviced. *Effective CCTV coverage with data stored for 30 days.	
				Exterior Design	*Local authority/police CCTV in close proximity to premises.	
				Systems	*Key storage and authorisation of use policy in place. *Log maintained should police be called to assist. *Keep abreast of local crime trends. *Subscribe to BACTA's crime bulletins.	
Awareness of heightened local crime in the local area.	(A)			Systems	In line with national urban levels. No heightened risk. The main reported crime types within the local area include anti-social behaviour (ASB), violence and sexual offences, public order offences and shoplifting.	

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					These are recognised as issues commonly associated with a busy high street and retail environment. We have taken these local crime trends into consideration when completing our risk assessment and are committed to providing a safe, secure and welcoming environment for customers to enjoy the premises. We will remain vigilant, maintain appropriate safeguards and introduce additional measures where necessary to address any emerging or localised concerns. https://www.police.uk https://ukcrimestats.com https://www.gov.uk/government/collections/crime-statistics	
Awareness of student learning facilities (schools & colleges) in the local area.	(C)			Systems	No schools in immediate vicinity but aware of educational facilities within the local area. We recognise that the shopping centre is an attractive destination for children and young people and have taken this into consideration when implementing appropriate safeguarding measures to protect children from harm.	

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Awareness of residential facilities for the vulnerable in the local area.	(C)			Systems	Whilst there are no care homes within the immediate vicinity of the premises, we acknowledge that there are assisted living and supported accommodation facilities within approximately 0.5 miles, including Amelia Court Retirement Living, Warwick House and Aurora Community Home Care. We have taken these facilities into consideration when completing the local risk assessment and will ensure that appropriate safeguards are in place to minimise any potential risks to vulnerable persons within the surrounding community. http://www.carehome.co.uk	
Awareness of gambling care agencies in the local area.	(C)			Systems	Gamblers Anonymous weekly meeting is held on First Floor of Guildbourne Centre on Saturdays at 11am. Staff are aware. www.gamcare.org.uk www.gordonmoody.org.uk	